



Your pet friends are welcome at Hotel Astoria, as long as they are already used to staying at home alone. All our rooms have a private balcony and wooden floor.

Here are some small rules for **a comfortable stay for both pets and other hotel Guests:**

1. **they cannot lay on chairs, sofas and on the bed in the room;**
2. only dogs on leash are allowed to access to the bar (they are not allowed to lay on benches and sofas), while **animals are not admitted in the restaurant (not even in their carrier);**
3. **when you leave your room for meals and your dog is left alone in the room, we kindly ask you to wait for a few minutes outside the room to check that your dog doesn't bark or cry when left alone which could disturb other Guests, especially in the morning.**

Unfortunately, we will have to charge for any damages caused during the stay (scratches, chewing etc).

Bed linens, duvets, pillows or mattresses soiled by pets according to our hygiene standards can no longer be used in the hotel even after washing, therefore they will be charged for damage.

The extra charge (excluding meals) is € 20,00 per day (not included in the room rate). The cost is calculated per room (therefore in the presence of a maximum of 2 pets per room, it is calculated for only one of them).

The location of our hotel is ideal for dogs and owners: directly in front of the walks along the river (snow-covered track but walkable even in winter, as it is flattened) and in the middle of the green fields at the bottom of the valley.

A muzzle is mandatory to use the lifts (cable cars and cableways).

Our partner **Fassa Pet Shop** in Pozza (10 km away from the hotel) is available for advance ordering of food, other items and for grooming. Tel. +39.331.1163417 / +39.380.1007989.

The Astoria Hotel provides a **Pet kit** for the duration of your stay, consisting of **two bowls for food and water and a maxi cushion**. It is possible to request **free towels that can be used to dry or clean your pet (it's not allowed to use our bath towels).**

SERVICES FOR DOGS IN THE AREA

Dog Hostel A.S.D. Charlotte Horse riding

Campitello di Fassa (1,5 km away from the hotel)

e-mail: chorseriding@gmail.com - tel.: +39.333.8056581

It is located in the green area of the «Charlotte Horse Riding» of Carlotta Buonomini who will manage it together with Erika Planchensteiner, **certified dog trainer** and coordinator of the «Dog Hostel», and **two other dog trainers**. «Pets will be cared for with affection, accompanied for runs and walks in the countryside and fed with even hypoallergenic and monoproteic food, from a specialized company».

Dogs of all sizes (up to a maximum of fourteen) can access the «Dog Hostel», which is open **from 8 a.m. to 6 p.m.** approximately. **Advance booking is recommended.**

Private Dogsitter – Dog trainer

Veronica Nicolussi Castellan, tel.: +39.328.3674900

Jennifer Tel. +39 345 8118805

A.S.D. HAPPY DOG

Strada Statale 48 delle Dolomiti – 38030 Ziano di Fiemme (TN) (**30-minute drive from the Hotel) Tel.: +39.366.68 14 936

HOME SERVICE

The dog sitter available in the area will go to the Guest's Hotel or apartment to pick up the dog, take it for a walk or to play at the Ziano dog center. Absolute priority and attention will be given to the psychophysical well-being of the dog who will then be taken back to the Hotel or to the owner's apartment at the established time.

A character description of the dog, a photo and any notes on its state of health or other problems are requested via WhatsApp.

DOG TRAINING IN HOTEL – TRAINING LESSONS

Guests (minimum 3) can participate with their dog in the lesson that will be held outside the hotel. The trainer will be available to answer all the questions or eventually to present a real PRACTICE applied dog training lesson on topics such as behaviour, obedience, leash training, dog not reacting to your call, etc. These lessons, lasting about an hour, involve fun and direct interaction with dog owners.