



Your furry friends are welcome!

At Hotel Astoria, we have always been happy to welcome pets. To ensure a pleasant stay for all our guests and to allow us to continue welcoming animals, we kindly ask you to follow a few simple rules.

Before your stay

- Dogs are welcome only in certain room types, in limited numbers and subject to availability. During some periods, we may have already reached the maximum number of pets we can accommodate. All our rooms have a **private balcony and wooden flooring**.
- **Extra charge €25.00 per day**, meals excluded and is not included in the room quotation.
- Dogs must be accustomed to being left alone in the room without barking, whining or causing damage.

During your stay

- Dogs are not allowed on beds, sofas, armchairs, chairs or benches.
- **If your dog sleeps on the bed, we kindly ask you to bring your own blankets or suitable bedding from home.**
- Bed linen, duvets, pillows and mattresses that are soiled or damaged by pets and can no longer be used according to our hygiene standards will be charged as damages.
- Dogs are welcome in the bar, provided they are kept on a leash and do not climb onto benches or sofas.
- **Pets are not allowed in the restaurant, even if carried in a pet carrier.**
- If your dog is left alone in the room during meals, we kindly ask you to wait outside the room for a few minutes after leaving, to make sure that your dog does not bark or scratch the door and disturb other guests.
- Dogs must not relieve themselves inside the hotel, on the stairs, in the lift, in front of doors, on the flower pots at the entrance, in the courtyard, in the SPA garden or in the flower beds.

Damages

Any damage caused by your pet during the stay will be charged accordingly. In the event of significant damage that makes the room unavailable for further bookings, the additional days required to restore the room may also be charged.

For reference, the costs for damaged linen are:

- Double-bed linen set: €120
- Single-bed linen: €80
- Single goose-down duvet: €120
- Single hypoallergenic duvet: €90
- Pillows and cushions: €20
- Damage to furniture and solid wooden doors: to be assessed

Services available for your pet

During your stay, we are happy to provide the following free of charge:

- Pet kit with two bowls for food and water, plus a pet bed or large cushion
- Towels on request for drying or cleaning your dog (please do not use the towels or other linen provided in your room).

Walks and cable cars

Hotel Astoria is ideally located for both dogs and their owners: we are right in front of the riverside walking paths, which are also accessible in winter as the snow is regularly groomed, and surrounded by the beautiful meadows of the valley floor. A **muzzle** is mandatory on cable cars and gondolas.

Thank you for your cooperation!

DOG SERVICES IN THE AREA

- Fassa Pet Shop – Pozza di Fassa (10 km away). Pet food and other supplies, as well as grooming services. Tel. (0039) 331 1163417 / 380 1007989
- Dog sitting & dog training – Veronica Nicolussi Castellan Tel. (0039) 328 3674900
- Dog sitting – Pederiva Jennifer Tel. 345 8118805

VETERINARY SERVICES

Moena

Ambulatorio Veterinario L'Arca: Strada de la Comunità de Fiem, 10 Tel. 333 3218508
Daytime veterinary care for dogs, cats and other domestic animals.

Pozza di Fassa

Ambulatorio Veterinario Val di Fassa Strada de Sèn Jan, 25 Tel. 0462 760151
Daytime veterinary care for dogs and cats.